



STI Wireless DSL Modem Agreement

Office Use Only

CMS# _____

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This agreement extends the STI DSL AGREEMENT and adds specific terms and conditions that are unique to the use of a wireless DSL Modem. Standard STI Terms of Service (<http://www.stiterms.com>) also apply.

Equipment Requirements

In order for STI to provide telephone support for your Wireless DSL Modem, your computers must meet or exceed the following system requirements:

- **Windows XP Service Pack 2 (or higher) OR Macintosh OS 10.3 (or higher)**
- **A functioning Wireless Adapter card installed in each computer you wish to connect wirelessly to your modem**
- **All Wireless Adapters must support WPA Encryption**

STI will provide free telephone support to help connect a personal computer to the STI supplied Wireless DSL Modem solely for the purpose of accessing the Internet. This support DOES NOT include support for local area networking, printer setup, PDAs or other devices that are not personal computers.

STI will provide support only for wireless adapters or devices purchased directly from STI (STI DOES NOT support adapters or devices purchased from the Sierra Tel Business Center or any other Sierra Telephone affiliate company).

STI may, at its sole discretion, provide configuration support for integrated, non-removeable wireless adaptors in laptop computers supplied from major manufacturers. This optional support may be withdrawn at any time regardless of the current status of the problem. In the event that STI declines to provide configuration support for a wireless adapter, you will be referred to the equipment manufacturer for support. Support for these wireless adapters can only be provided if the wireless configuration utility that is built into your operating system is controlling the wireless adapter.

All on-site support service calls will be billed \$80/hour plus travel time, regardless of the nature of the support visit.

Wireless networks are inherently less secure than wired networks and any modifications that you make to the configuration of the wireless DSL modem may affect the security of the wireless network. STI will initially deliver the DSL Modem configured to provide a high degree of security but STI will assume no liability of any kind for direct or incidental damages that may result from the use of wireless equipment.

All devices that share Internet connectivity through the Wireless DSL Modem MUST be configured to use the WPA encryption, which is set up in the default configuration. It is against both the STI Terms and this agreement to rebroadcast or share the Internet signal with any device outside of your control. The Wireless DSL Modem signal may never be used to redistribute or otherwise allow unauthorized access to your STI Internet connection as outlined at <http://www.stiterms.com>.

By signing below, I acknowledge that I understand and agree to all of the above.

Signature: _____ **Date:** _____

Please print your name: _____